

Dulwich Hamlet Junior School



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21st January 2019

YOUNG VOICES CONCERT at the O2 Arena – Tuesday 5th February 2019

Dear Parents and Carers,

As our exciting Young Voices concert is happening in just over a week, here are the final details you need to know:

Tickets

Tickets have now arrived and will be available from this Wednesday for you to collect from the school office. We do not send them home in book bags as they are so expensive and we would not want them to be misplaced. If you are not able to come into school personally, please ring the office so that we can make alternative arrangements for getting the tickets to you.

If you didn't order tickets through us or would like **extra tickets**, I know there are some of you who have tickets that you purchased but can no longer use. If this is the case, could you let me know as soon as possible so I can see about matching up extra/required tickets. I believe that the concert on the 5th still has a few tickets available from the O2 box office. These tickets will be more expensive than the school had to pay but you are welcome to go to their website to make an order.

PLEASE NOTE RE: LOST TICKETS. Due to the fact that tickets are ordered in bulk by a school and are therefore not allocated to an individual, any parents who lose their tickets or require duplicates (for whatever reason) will not be allowed to enter the arena until the concert has started. At a time suitable to the arena staff, you will then be escorted to our school's party and only if obvious gaps are present will you be allowed to take your seats. If no gaps can be found you will not be allowed to stay and watch the concert. Box office staff will not contact the school on behalf of any parents to help get people to seats so you may wish to take a photo of the tickets to ensure you are able to eventually get in.

T-Shirts / Uniform

If you ordered a Young Voices t-shirt, these are due to arrive this week and will be given directly to your child to take home with them to have on the day. If your child is not wearing an official t-shirt, then the only alternative is plain white, no markings or other coloured tops will be allowed. The children will wear this with the bottom-half of their normal school uniform (navy blue only, please).

We expect the children to come to school wearing their concert 'outfit'. They will therefore not need to change before we leave. The children will keep their coats with them at the arena and store them under their chair seats.

Tiny Torches and Wristbands

If you ordered a separate Young Voices wristband or tiny torch, you should receive this at the same time as the T-Shirt. **Please ensure your child's wristband and torch is named.** If you would like to provide your child with a different torch, please note that Young Voices have stated that 'torches with beam destroy the starlight effect so will not be allowed and will be confiscated'.

Arrangements for the day

The children will have an earlier, normal lunch at school and we will leave by coach at 12:45pm. We will have an afternoon rehearsal in the arena then children will have a break before the concert. They will therefore **need to bring a packed tea** in a small rucksack (it needs to fit under their seat with their coat and jumper). Please make sure they have plenty of water with a resealable lid as they will be singing all day! The concert commences at 7:00pm and is expected to finish at 9:15pm. All children remain in their seats until the audience has dispersed before **returning to school by coach, arriving at approximately 10-10:30pm**, where they can be collected. At the end of the concert the audience leave before the children, so you should be back to school before us. If our collection time changes considerably, we will update you via Twitter. We will be taking your contact details with us in case there is a problem with public transport etc, please ensure the office has updated details.

Your O2 experience

The O2 Arena is in North Greenwich and can be reached by London Underground (four stops from London Bridge on the Jubilee Line) and buses. Public transport to and from the station is likely to be very busy, so please allow enough time to get there. The roads and carparks around the venue are also usually crowded, however you may choose to carpool with other families and limit the number of vehicles you need. For further information, including charges for parking at the O2 please visit: <https://www.theo2.co.uk/visit-us/getting-to-the-o2>

Please try to get inside quite early as it is exciting for the children to try and spot you in the audience before the show (you may wish to bring binoculars to find us!) I have just had confirmation today that **the choir has seats in one of the front sections directly behind the stage on the upper tier**. When we arrive we will put up our teal DHJS banner somewhere near where we are sitting, hopefully making us easier to spot!

The audience can enter the arena from 6pm and the concert starts at 7pm. Queues to get into the arena are generally quite long close to 7pm and we have had parents miss out on the beginning of the concert as they have got caught up in the queues! The O2 has many strict policies about what you can and can't take into the arena. They state: "If you're coming into the arena, you agree to a personal search and an item search. We can remove dangerous items and anything that's not allowed in the arena. This includes: food, glass, bottles, cans, plastic bottle tops, alcohol, professional cameras and recording equipment. Assistance dogs are the only animals allowed in the arena." Please check the O2's website to prevent frustration on the day:
<https://help.theo2.co.uk/hc/en-gb/sections/200851731-Event-Information>

App

Due to technical reasons, the Young Voices will not be making use of their concert app this year. I will make sure some group photos are put on Twitter so you can see all of the fun the children are having. Please let me know if you are not happy with your child being in these photos.

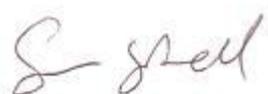
DVDs

The Young Voices Video Production Company will be filming the concert. They put this together as a DVD that can be purchased from the app for about £12.50 as a memento. You can order this direct from the Young Voices website. Because of this, Young Voices have asked us to make it clear to you that **unauthorised recording of any kind is prohibited** and the arena has the right to confiscate video or SLR cameras. This also refers to tablets and cameras with the ability to record as it is very distracting for everyone involved to see the bright screens scattered around the arena.

And Finally.....

Although the children have worked extremely hard for this performance, we will be having an extra 30 minute rehearsal at 12.15pm on Thursday 24th as well as our usual Monday times. Please remind your child about this session and any help that you can give them with practising words (and dance moves!) over the final few days would be greatly appreciated. Please don't hesitate to contact me via email (scampbell17.210@lgflmail.org) should you have any final questions or queries. We look forward to seeing you back at school after the concert on Tuesday 5th January.

Yours sincerely,



Sharon Campbell
Music Coordinator